



Dear Affiliate:

Welcome to the Florida News Network!

Enclosed is a new XDS receiver that FNN is providing to you for all products distributed on our system.

A "Quick Start" guide has been enclosed along with the XDS manual. The receiver we have sent you is a "Pro4" model (as opposed to the "Pro4-SG" referenced in the guides) so be sure to follow the instructions accordingly. If you are in need of assistance installing or configuring the new XDS receiver, please visit <http://www.fnnonline.net/xds> for the latest information. If you are still in need of assistance please email us at help@fnnonline.net or call either The Florida News Network or Premiere Network Operations. You will need to have your call letters and receiver serial number when emailing/calling.

Florida News Network (Business hours):

(888)407-4376

Premiere Network Operations (24/7):

(818)461-5409

Please note that Premiere cannot assist with questions regarding program content.

FNN repair policies:

FNN provides and maintains XDS receivers for its affiliates. In the event of a problem, FNN will, at its discretion repair or replace the receiver at its expense. If the malfunction is determined to be the fault of the station's downlink system or other affiliate-related equipment, FNN may choose to require the affiliate to absorb charges for shipping and other related expenses FNN may have incurred during the course of troubleshooting. If the FNN-provided receiver was damaged due to improper wiring, lack of surge protection, or negligence, FNN may choose to require the affiliate to absorb any expense incurred for repairing the affected receiver.

This undersigned acknowledges the above repair policies and agrees that the XDS receiver will be returned to The Florida News Network upon termination of your affiliate agreement(s). Please sign and fax or email this form back to FNN upon receipt of the new receiver. As soon as it is received we will authorize your receiver for the programs you are contracted to carry.

Name: _____

Title: _____

Call Letters: _____

Serial Number: (located on the back of the receiver): XDSP-_____

Email address (to be used for XDS Receiver-related notifications, schedules changes, etc. Should be someone familiar with the operation of the receiver): _____

Fax to **(321)214-2709** or email to jimpoling@fnnonline.net.

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